

COMPANY POLICIES

PERMITS & LICENSES

Lessee is responsible to obtain at its own expense, and prior to the installation of the equipment provide necessary permits, licenses, and other consents, or lessee may hire a permitting agency through Coastal Rental to obtain necessary permit(s) for the equipment.

Please scroll down to the bottom of this document for the Permit Process form.

RESERVATION DEPOSIT POLICY

A reservation deposit (a % of the rental) is required on all reservations to secure the equipment for your use. Deposit is completely refunded if the order is cancelled within 30 days of the order date (excluding holidays). If cancelled within 30 days, refunds are at the discretion of Coastal Rental Center. No refunds will be made for orders cancelled within 48 hours of event date. Coastal Rental Center reserves the right to charge the full amount of the order if cancellation occurs on the day of the order or at delivery.

PAYMENT

All rentals are cash in advance. Full payment is due on delivery or at time of customer pick up. Any check returned for non-payment will be charged a minimum charge of \$25.00 and a maximum not to exceed \$40.00 or 5% of the face value whichever is greater, pursuant to Florida statute 832.

SITE PREPARATION

Lessee agrees to have the site where the equipment is to be erected free and clear of obstacles, prior to the arrival of lessor. Lessee agrees to have all tents cleared for removal prior to our arrival. All non-leased equipment that is not removed from site will be removed by Coastal Rental Center at an additional charge.

UTILITY & UNDERGROUND FACILITIES

Lessee agrees to have all underground facilities within the work area of equipment to be installed clearly marked prior to the arrival of Coastal Rental Center. Lessee assumes full responsibility for any damage to underground facilities. Please call at least 10 days prior to event to have all underground facilities located and marked.

WEATHER-RELATED RISKS

Lessee assumes all weather-related risks involved in holding an outdoor event. If tenting should become unusable due to high wind, rain, flooding or any other factor beyond lessee control, Lessee is responsible to evacuate tent immediately for safe shelter. Lessee shall still be liable for payment in full of all charges. No tents are guaranteed to be completely waterproof and are considered temporary shade structures.

COOKING UNDER TENTS

Lessee agrees not to do any type of cooking under or near tents. Lessee assumes full liability for any costs incurred for damage or cleaning costs to tents.

DELIVERY / PICK UP

Deliveries are made to closest point of truck (vehicle size 8.5' wide x 12' tall). Extra charges will incur to deliveries to upstairs, elevator long distance or any point where extra time is involved. The rental rate does not include set up and tear down of tables and chairs (This may be done at an additional charge of \$0.50 per chair and \$4.00 per table – We require a written site plan of table/chair layout at least one (1) day prior to delivery.

INFLATABLES

Inflatables are to be clean and dry prior to the scheduled pick up time. Water is not to be used on non-water inflatables (well water is prohibited on water inflatables). To avoid unnecessary charges:

1. Do not use silly string.
2. Turn off irrigation system.
3. Inflate and dry unit with a towel prior to the scheduled pick up time.
4. Do not use more than 50' of electrical extension cord.
5. Do not plug more than one (1) plug per outlet.
6. When the party is over, sweep out unit.

