

## **RENTAL PROTECTION PLAN GUIDE**

### **1. What is Coastal Rental Center's RPP (Rental Protection Plan)?**

Coastal Rental Center RPP is a program offered by Coastal Rental Center that enables customers to significantly reduce their potential financial liability on rental equipment when it is damaged. **THIS IS NOT INSURANCE.**

### **2. Why should I choose RPP?**

RPP provides peace of mind when accidents happen. Even if you have insurance, most damages occur within your deductible or are too small that many customers decide not to inmate a claim.

### **3. Rental charges during downtime.**

A customer who pays RPP is not responsible for continuing to pay rent once the equipment is returned and waiting repairs to be performed under RPP.

### **4. How much is the Rental Protection Plan?**

The fee is 10% of the rental amount. No fee is applied to purchases, delivery charges, fuels or tax.

### **5. What if I don't want the Rental Protection Plan?**

If the customer can meet the insurance requirement of Coastal Rental Center, they may decline the purchase of RPP. (See Insurance requirements below)

### **6. What is not covered?**

The customer must take reasonable measures to protect against loss or damage. **NEGLIGENCE, THEFT & ABUSE ARE NOT COVERED. COASTAL RENTAL CENTER WILL DETERMINE IF THE DAMAGE OF THE RENTED ITEM(S) WAS CAUSED BY THE CUSTOMER NEGLIGENCE OR ABUSE.**

Theft of the unit(s)

Accidents resulting from demolition work.

Damage caused by Nature or Acts of God.

Any damage caused by operating unit in or around water or saltwater.

Any damage caused by failure to maintain unit including oil, fuel, def fluid, hydraulic filters, etc.

Any damage caused if unit is used after a defect becomes known.

Any damage caused by overriding the safety or maintenance features of a unit(s).

Any damage caused to unit(s) while in transit.

**Certificate of Insurance:**

Coastal Rental Center requires all customers who opt out of the Rental Protection to provide a Certificate of Insurance. It must state the following:

“A Coastal Equipment & Party rental is hereby agreed and understood to be added as an additional insured/loss with respects to LEASED/RENTED equipment”

In addition, MINIMUM Coverage is to be no less than \$75,000.00 covering theft and/or damage to leased/rented equipment.

Feel free to give our phone number to your insurance agent if you are unsure of how the certificate must read. PLEASE SEE THE LINK FOR SAMPLE DOCUMENT BELOW AS AN EXAMPLE.